

**FREE Learning Exchange Seminar - hosted by Liverpool City Council**  
**Tuesday 17<sup>th</sup> March 2009,**  
**Case Study Visits: 10.30am – 12.30pm**  
**Seminar: 12.30pm - 4pm including lunch**  
**At: The Neurosupport Centre**  
**Norton Street Liverpool L3 8LR**

## **Improving the Dialogue: How Officers can meet communities' aspirations**

**Key speaker: Dr Kathryn Ray, Senior Research Fellow, Policy Studies Institute, London.** Dr Ray will present the findings of a recent research study, "Public Officials and Community Involvement in Local Services", comparing the experiences and views of officials in a local authority, a police service and a Primary Care Trust in London.

**Case Study presentations: \*SPECIAL\* Pre-seminar visit to the case study sites. Meet at the venue by 10.30pm. [This must be booked separately – please use this link: www.neighbourhoods-nw.co.uk/improving-the-dialogue-how-officers-can-meet-communities-aspirations-case-study-visits.html](http://www.neighbourhoods-nw.co.uk/improving-the-dialogue-how-officers-can-meet-communities-aspirations-case-study-visits.html)**

**The WAVES project: Stephanie Harrison – Director of Housing Services, Cobalt Housing:** The WAVES project is being developed to provide support for witnesses and victims of crime. It responded to issues arising from the Rhys Jones murder at a time when witnesses were reluctant to come forward for fear of reprisal. The initiative is being led by Cobalt Housing alongside the Police, Community Safety and the local community

**Integrated Work and Learning Centre: Phil Knibb – Executive Director, Neighbourhood Services Company:** The new centre provides training in construction skills for hard to reach young people in Alt Valley. The centre, owned and managed by a local community organisation, provides a community response to deep seated problems in the area.

In addition to presentations there will be facilitated discussions where participants will be invited to share their experiences and reflect on the implications for their work.

**To book a free place for this seminar, please use this link:**  
**[www.neighbourhoods-nw.co.uk/improving-the-dialogue-how-officers-can-meet-communities-aspirations-learning-exchange-seminar.html](http://www.neighbourhoods-nw.co.uk/improving-the-dialogue-how-officers-can-meet-communities-aspirations-learning-exchange-seminar.html)**  
**Closing date for both visits and seminar: Tuesday 10<sup>th</sup> March**

The North West Together We Can Network supports regional learning opportunities for local authority practitioners, policy-makers, councillors and community representatives who are keen to explore issues of community engagement and active citizenship.

**For further information please contact Eve Davidson, Programme Manager, NWTWC: [Eve.davidson@nwtwc.org.uk](mailto:Eve.davidson@nwtwc.org.uk) Tel: 0161 218 1789**