

**Using
Appreciative Inquiry
for an Overview and
Scrutiny Review**

Covering

- What is AI?
- How we used it for and Overview and Scrutiny review in Stockport

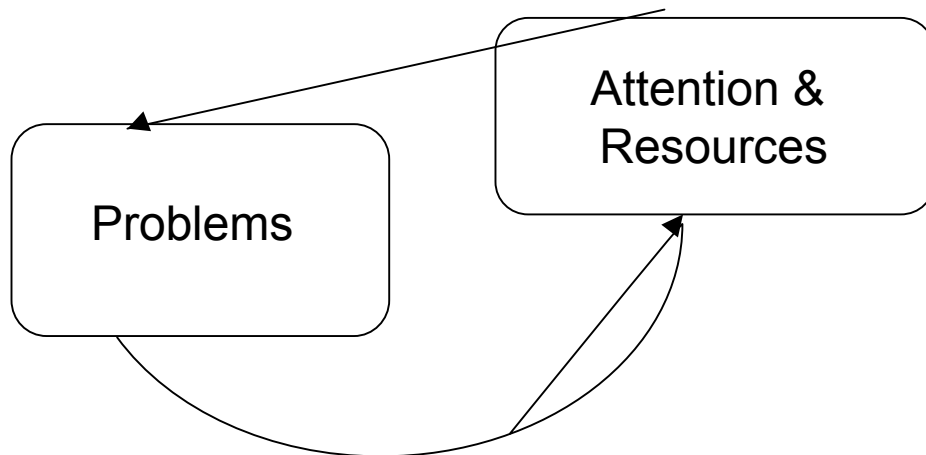
What is Appreciative Inquiry?

A method of engaging people in change management which is:

- positive
- energising
- participative
- rapid

Societies are problem focussed

- Problems attract attention and resources
- This attracts people to look for more problems



Solution focussed/ strength
based?

More success?

Solution focus for sustainable change

- Identify things that work well
- Keep what works
- Build on what is working to create a vision for the future

Qualities of Appreciative Inquiry

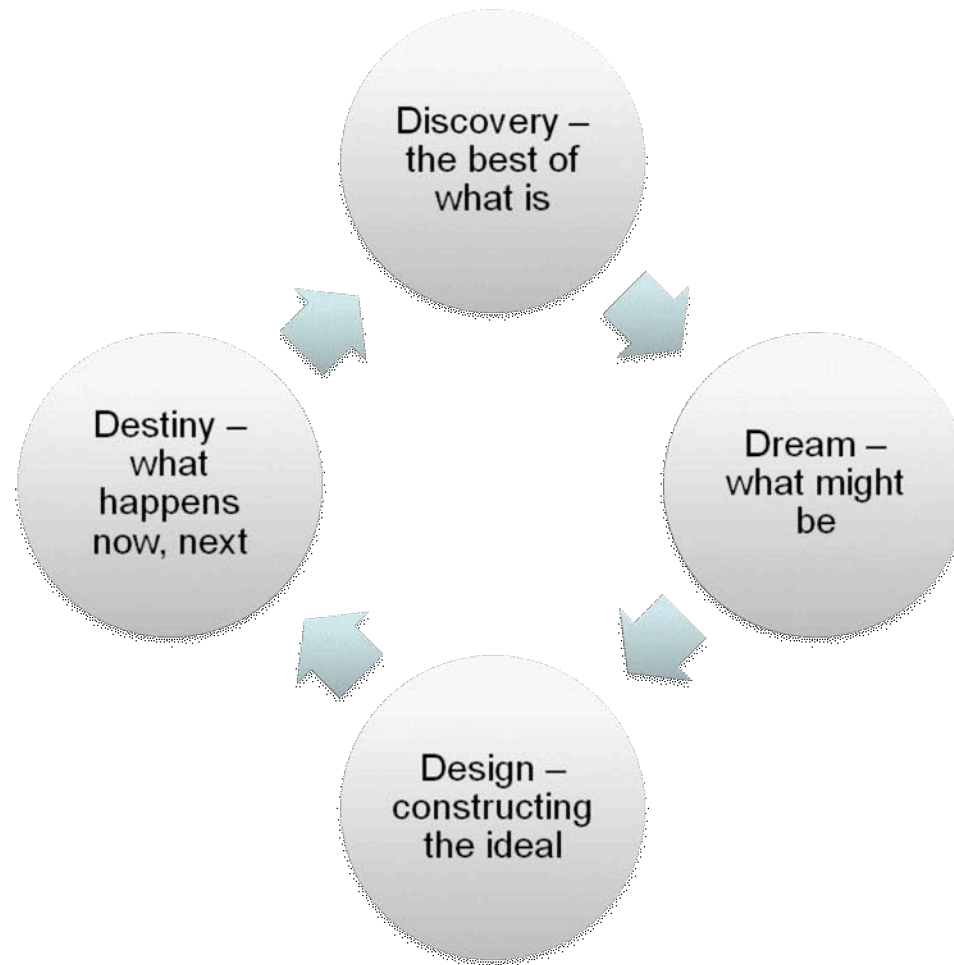
The way we talk about things plays a part in what we create around us

- sharing participants' stories of what works, the strengths that need to be conserved
- a belief that knowledge of the solutions exists within people, organisations and communities.
- Conversations between key players

Who is involved?

- All stakeholders: decision-makers, service providers and communities
- At all stages

4-D cycle



4-D cycle

Dream - what might be

Design - constructing the ideal

Discovery - the best of what is

Destiny - what happens now, next

Why we used AI in Stockport?

- Doing OSC and health inequalities differently
- Consultation fatigue
- opportunity

Where, who and how?

- Brinnington
- The 'usual suspects' and others
- young people
- asylum seeker
- *'Linked with others through AI, got involved in courses and is on her feet again'*
- 2 half days

Successes

- Communities, officers and councillors liked it!
- Communities, health and local authority working together.

Executive Councillor for Public Health

‘It helped to get a feel of what was going on in the community. I was impressed by the energy release ... it was something we need to work with ... Agencies have identified individual health issues (eg cancer, alcohol) ... the issue is how to bring them together ... and develop new ways of working with communities to tackle these problems; AI was a good way to start.’

Local resident

‘I said I wanted to set up a fruit and vegetable stall ... someone from the Healthy Living Network said they could help with initial funding and resources. As a result I set up a stall which sold affordable fruit and vegetables.’

Extended schools officer

‘The area benefited as a result of needs identified at the AI. New provision included:

- Mums in Arts project (for mothers with post-natal depression)
- Extra parenting courses
- Ante-natal services being delivered in new places’

Ongoing commitment 1

AI has 'been embedded in health scrutiny and rolled out in the health inequalities strategy.'

(Associate Director of Public Health)

Ongoing commitment 2

6 months after local people reported :

- continuing enhanced community feeling and activity in the area
- local 'no smoking group' strengthened
- mothers talking about planting flowers in the spring
- a young people's fruit and vegetables rap

Conclusions

- Lots of potential using AI for LA's to put words of White paper into Action
- If used well, AI can empower local communities
- Want to know more
 - article in pack
 - training day - 28th Jan